

Richard (Greg) Marlow

Director, NOAA/NESDIS Office of Satellite and Product Operations

Greg Marlow is an IT and business leader with 30+ years experience leading key strategic initiatives, driving mission critical programs, and aligning business and technology needs to meet business goals. Mr. Marlow joined the Federal Government Senior Executive Service in early 2016 as the Deputy Director of NOAA's Office of Satellite and Product Operations (OSPO), then Acting Director in September 2019, and Director in March 2020. He directs the 550+ person team responsible for the successful operation of seventeen of the Nation's environmental satellites along with the production and analysis of science products using the data from those satellites. Mr. Marlow is responsible for all operations at the NOAA Satellite Operations Facility in Suitland, Maryland, and at two Command and Data Acquisition Stations in Wallops Island, Virginia and Fairbanks, Alaska. He led his team in successfully completing preparations for launch then transitioning the nation's newest weather satellites, GOES-16, NOAA-20, and GOES-17, to operations; directed the successful integration of current satellite S-NPP to the new JPSS ground system; executed the complete replacement of the NSOF Operations Floor systems; and spearheaded a turnaround in IT Security at NSOF. Mr. Marlow represents NOAA on multiple national and international committees: the SpaceOps Executive Committee (including their Awards Committee); the Committee for Operational Processing Centers (COPC); and the NOAA and European Organization for the Utilization of Meteorological Satellites (EUMETSAT) Operations Management Group and High Level Working Group.

Mr. Marlow had a successful 25+ year career at Intelsat, the world's largest commercial satellite provider with over \$10 billion dollars of assets and over \$2 billion in revenue. For the last 12+ years at Intelsat he was the Director of Satellite Control Systems, responsible for all mission critical systems. He directed the planning, development, testing, installation, and 24x7 support of all software systems and data center infrastructure used to operate and monitor the health and safety of the 75+ satellites in Intelsat's fleet. Mr. Marlow directed the consolidation of the two largest satellite fleets in the world with no service impacts as Lead IT Technology Manager in a \$5 billion acquisition. He directed the successful

project planning, onboarding and integration of 27 new satellites into Intelsat's fleet operations from 2001 through 2015.

Mr. Marlow holds a Master of Science Degree in Computer Science from The Johns Hopkins University along with a Bachelor of Science Degree in Computer Science from the University of Maryland.

For further information, see www.linkedin.com/in/richardgmarlow/