# Acquisition of a COTS-based Command and Control System for Legacy and New Satellites

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### Command & Control System-Consolidated (CCS-C)





**Capabilities** 

- Launch and S-band on-orbit command and control of MILSATCOM satellites
- Integrated satellite operations center
  - DSCS III, Milstar, WGS, AEHF
- Training systems same as operational systems
- Non-collocated backup



### **Program Schedule**







# Acquisition Strategy Development



#### **First things first**







- Limited lifetime of legacy ground system
- Schedule for Wideband Gapfiller on-orbit support capability
- Advanced EHF (AEHF) launch support capability
- Development cost and schedule control



## Market Survey – Early Industry Involvement



- Extensive research
  - Discussions with industry
  - Independent product surveys
  - Ground system marketplace analyses
- Determined the availability and capability of:
  - Current satellite ground system products
  - Typical commercial practices for:
    - Contract type/terms and conditions
    - Testing/Maintenance/Warranties
- Impacts
  - Identified a robust commercial market for Satellite Command and Control Systems





### Multi-Phase Strategy



#### Initial Competition

- Multiple offerors
- Analysis of system objectives and requirements
- System design descriptions
- Technical approach to mitigating governmentidentified technical, cost, and schedule risks.
- Cost proposals:
  - Demonstration Phase
  - Four-year Development Phase
    - FFP for COTS hardware/software/installation
    - CPAF for development
  - Five years of sustainment



# Multi-Phase Strategy (cont'd)



- Demonstration Phase
  - Two contractors
  - Draft System/Subsystem Specifications, engineering studies, & system design documents
  - Prototype of initial CCS-C capabilities
    - Demonstration conducted at CERES, Schriever AFB, approximately 7 months after contract award (Oct 01)
- Downselect
  - CFI/downselect NOT full/open competition
  - Call For Improvement (CFI) to Demo Phase contractors
    Release Nov 01
  - Downselect to one contractor
  - Development/Sustainment Options award Mar 02



# "Fly Before You Buy"

#### What really happened in the Demonstration Phase







- Downselect between two contractors to award development/sustainment options
- Reduce development risk and uncertainty
  - Overcome history of COTS integration development overruns
  - Assess impact of program-unique requirements on COTSbased system architectures
  - Validate contractors' system and proposal claims
    - Demonstrated ability to interface with MILSATCOM-unique vehicles
- Hands-on operator feedback in a "real world" environment
  - "Fly Before You Buy" Software Engineering Institute (SEI) and Industry Best Practice
  - Forum for interaction and technical interchange among operators and contractors



## **Programmatic Challenges**



#### Personnel constraints

- Shortages and Transitions
- Involving other program stakeholders
- Fiscal Constraints due to budget reductions
- Managing two (competing) contractor teams
  - Information Separation
  - Workload and division of labor
  - GFP delivery



# **Maintaining Fair Competition**



- Managed two unique contractor approaches and organizational structures
- Prevented technical transfer
  - Ideas from KTR A getting to KTR B, vice versa



- Prevented unfair competitive advantage
  - Contractor with access to useful information and resources
- Briefed Rules of Engagement to government stakeholders and contractors early



# Minimizing Requirements Creep



- Demo actually provided a mechanism for managing requirements creep
  - Contract structured to allowed for some, but not significant, changes to requirements
  - Became a powerful control on new requirements
- Still had numerous stakeholders who wanted to add "new" requirements
- Strong leadership at AFSPC significantly contributed to minimized requirements creep
- A handful of critical new requirements and fact-of-life changes were incorporated, but "creep" was controlled





## **Demonstration Phase Results**



- Competition provided increased capability at lower cost
- Government input (both user and acquirer) improved Contractor's:
  - Understanding of requirements
  - Final design
  - Operations and sustainment concepts
- Legacy transition schedule refined
- Key system capabilities validated
  - Technical risk baseline updated
- Strong government/contractor IPT involvement
  - AFSPC users/staff were integrated into all aspects of program development
  - Foundation for continued participation in Development Phase



Global Network – Global Power



### Lessons Learned



- Ensure balance of competition & fairness in downselect process
- Extend competitive phase timeline
  - Requirements refinement
  - Development of preliminary designs
- Increase support from legacy satellite and ground system contractors
  - Explanation of operations plans and satellite constraints
  - Analysis of satellite databases



### Integrated Product Development Organization







## **Development Approach**



- High degree of operator involvement
  - Guaranteed availability of key personnel throughout transition period
  - Operators integrated into IPTs
    - Explain current operational procedures and satellite constraints
    - Refine development requirements
      - Satellite operations
      - HMI design
      - Documentation of procedures



## Development Approach (Cont'd)



- Positive control of requirements change
  - Approval hierarchy: Squadron-Wing-Headquarters
  - Program Configuration Control Board
    - Review/approval of DOORS change proposals
- Extensive IPT Coordination
  - Issues worked at lowest level IPT
  - Integration of issues at higher-level IPTs



### Conclusions



- CCS-C acquisition strategy was a success
  - Competition resulted in greater capability at lower cost
- Operator involvement at all steps is an essential factor for system buy-in
  - Understanding how acquisition process affects outcome
  - Being flexible in requirements definition and change
  - Actively supporting system development and transition

# **Backup Charts**



### **Risk Baseline**





