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# Continuous evaluation of machine learning models deployed in production

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# Agenda



- 1 Creation of an ML model.
- 2 Are we done?
- 3 Data drift
- 4 Example
- 5 Is maintenance costly?
- 6 Conclusion

# Creation of an ML model

## What does it take to create an ML model?

- **Creating an ML model**
  - Extract data (gather large amount of data from one or more databases, or data lakes, or scrape the web, etc.)
  - Transform data (clean, augment, normalize, etc.)
  - Load data (store transformed, ready-to-train data in a database)
  - Split data into train, validation, and test datasets
  - Design the architecture of ML model(s)
  - Train ML model for many iterations, validate after each step
  - Fine-tune hyperparameters until convergence with great validation accuracy
  - Verify the ML model is highly accurate on the test dataset as well
  - Deploy the best ML model to production
  - Job well done? Ready to start the next project?

**Are we done?**

## Are we done? Not yet.

- **Data drift may cause ML model to “decay”**
  - Model decay
    - ML model stays exactly the same
    - its relevance diminish
  - Production data space may drift away from training data space
  - Data space may
    - Stay same – ideal, nothing to do
    - Grow – retrain, underfitting, architecture or hyperparameter changes
    - Shift – retrain
    - Shrink – no need to do anything
    - Grow and shift – retrain, underfitting, architecture or hyperparameter changes
    - Shrink and shift – retrain, overfitting

# Data drift

## Stay same

- **Data space stayed the same**
  - All type of training data occurs in production
  - All type of production data has been used in training
- **ML engineer needs to**
  - Sit back and relax
  - (Rarely the case)





## Grow

- **Data space grew**
  - All type of training data occurs in production
  - Some type of production data has not been used in training
- **ML engineer needs to**
  - Expand training dataset with production data previously not seen
  - Modify architecture and/or hyperparameters of ML model
    - ML model was optimally selected for old training dataset. It will not have enough “neurons” to learn new, larger training dataset and may underfit
    - New ML model may require different hyperparameters to achieve target accuracy
  - Retrain a new ML model with new training data



1  
0

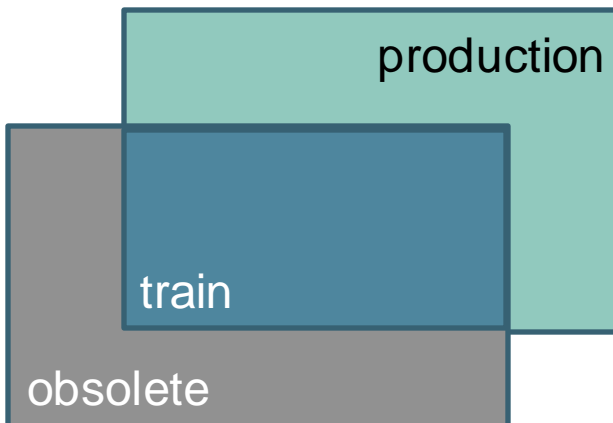
# Shift

- **Data space shifted**

- Some type of training data occurs in production
- Some type of production data has not been used in training
- Some type of training data no longer occurs in production

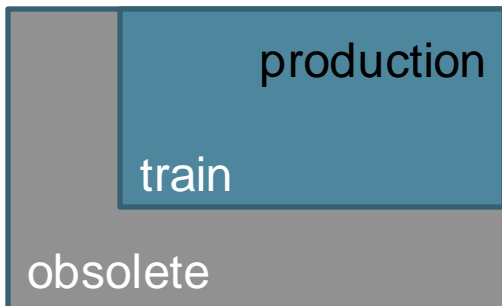
- **ML engineer needs to**

- Expand training dataset with production data previously not seen
- Reduce training dataset by removing obsolete training data
- Retrain a new ML model with new training data



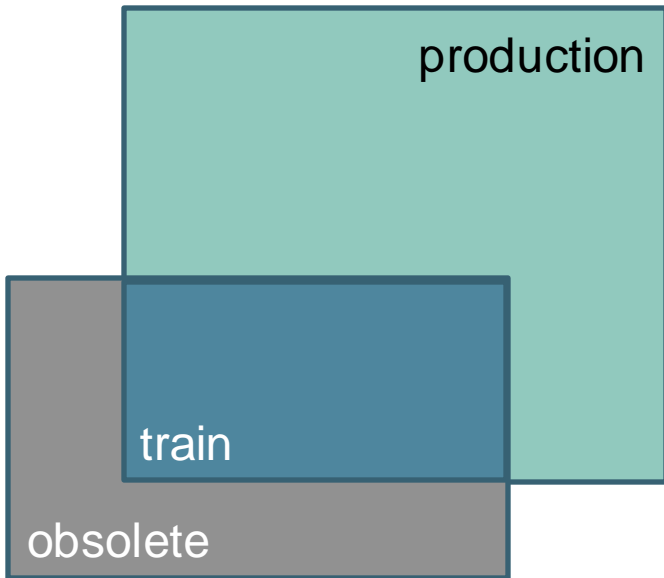
# Shrink

- **Data space shrunk**
  - Some type of training data occurs in production
  - All type of production data has not been used in training
  - Some type of training data no longer occurs in production
- **ML engineer needs to**
  - No need to do anything
  - Anomaly detector still recognizes all production data as nominal
  - Smaller ML model can be designed and trained to achieve same accuracy with smaller computational cost



1  
2

## Grow and Shift

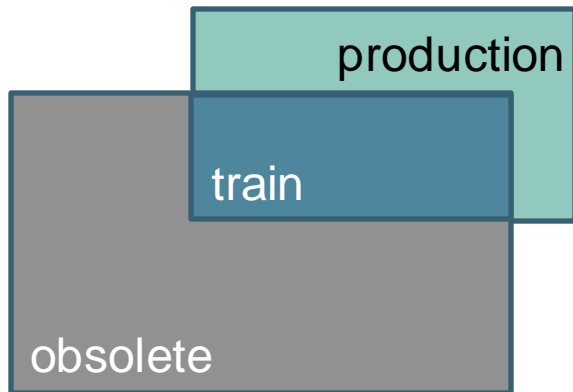


- **Data space grew and shifted**
  - Some type of training data occurs in production
  - A lot of production data has not been used in training
  - Some type of training data no longer occurs in production
- **ML engineer needs to**
  - Expand training dataset with production data previously not seen
  - Reduce training dataset by removing obsolete training data
  - Modify architecture and/or hyperparameters of ML model
    - ML model was optimally selected for old training dataset. It will not have enough “neurons” to learn a larger training dataset and may underfit
    - New ML model may require different hyperparameters to achieve target accuracy
  - Retrain a new ML model with new training data

1  
3

## Shrink and Shift

- **Data space shrunk and shifted**
  - Some type of training data occurs in production
  - Some type of production data has not been used in training
  - A lot of training data no longer occurs in production
- **ML engineer needs to**
  - Expand training dataset with production data previously not seen
  - Reduce training dataset by removing obsolete training data
  - Modify architecture and/or hyperparameters of ML model
    - ML model was optimally selected for old training dataset. It will have too many “neurons” to learn a smaller training dataset and may overfit
    - New ML model may require different hyperparameters to achieve target accuracy
  - Retrain a new ML model with new training data



## Maintenance needed

- **In most cases data drift necessitates intervention for maintenance**
- **Modification of training dataset is based on domain knowledge of Operations engineers**
  - Domain and problem specific
  - User interface can help transfer domain knowledge from human to automated ETL routines
- **Modification of ML model architecture and hyperparameters cannot be easily automated**
  - Somewhat of an art
  - Results depend on experience and skills of ML engineers
  - Tools for automated model search perform inconsistently and generate ML models that are typically outperformed by those built by a good ML engineer

# Example

## Example

- **I trained a ML model for anomaly detection during North-South Station Keeping (NSSK) maneuvers**
  - monitored about 100 time series relevant to NSSK maneuvers
  - GOES-16 data from 2018, 2019, and first half of 2020
  - maneuvers were labeled as nominal or anomalous
  - training and validation datasets had only nominal maneuvers
  - test dataset had both nominal and anomalous maneuvers
  - ML model had 99% accuracy on test dataset
- **Later same ML model started reporting over 50% of maneuvers labeled nominal as anomalous**
  - GOES-16 data from second half of 2020 and 2021
  - maneuvers were labeled as nominal or anomalous by same Operations engineers



## Example

- **What has happened toward the end of 2020?**
  - Operations engineers helped me understand
  - one of the arcjet configurations traditionally used for NSSK maneuvers was dropped
  - a new arcjet configuration was introduced
  - samples of time series fed into anomaly detector have changed
  - all maneuvers with the new arcjet configuration were seen as anomalous
- **Data drift was significant but well-understood**
  - data space has shifted; it neither grew nor shrunk
  - compiled a new training dataset
  - did not have to change architecture of ML model
  - needed to do hyperparameter tuning (weights in loss function)
  - trained a new ML model with similar test accuracy



**Is maintenance  
costly?**

# Is maintenance costly?

- **Is maintenance costly?**
  - no, if properly planned
  - but it requires experienced ML engineer
  - not trivial to make it fully automated in most cases
- **What can be reused?**
  - entire ETL pipeline is coded during development; for maintenance it is used as is
  - class of ML model architectures that work well for problem at hand is discovered during development
  - training pipeline is coded during development and can be reused with minor adjustments
  - test pipeline can be reused likewise

## Is maintenance costly?

- **What needs attentions?**
  - training dataset needs to be modified
    - programmatically if data drift is well understood
    - manually if data needs to be labeled
  - data drift is addressed with minor changes to ML model architecture
  - hyperparameters tuning is needed and require experienced ML engineer to make changes based on training outcomes
  - trained a new ML model with similar test accuracy

## Tools for cooperation

- **Operations engineers need tools to collaborate with ML engineers**
  - convenient to use
  - minimal additional effort required
  - information is programmatically accessible
- **Provided them with intuitive graphical user interface (GUI) to**
  - visually analyze time series identified as most anomalous by our detector
  - report each alarm as true positive or false positive
  - keep record of other observations they find relevant
  - manually approve or reject automatically generated suggestion that ML model needs maintenance

# Conclusion

2  
3



## In conclusion

- **ML model for anomaly detection is not a once-and-for-all solution**
- **ML model requires continuous maintenance to avoid decay**
- **Data drift shows up as unusually high number of anomalies**
- **But only domain expert can tell if data drift is due**
  - intended change in operation routines, or
  - unexpected change in satellite hardware or surroundings
- **Maintenance includes continuous evaluation with help from domain experts**

## In conclusion

- **Operations engineers can**
  - verify for data drift
  - understand nature of data drift
  - identify
    - obsolete training data
    - new training data
- **ML engineers can**
  - extract, transform, and load a new training data set
  - modify architecture and fine-tune hyperparameters
  - retrain ML model
- **Symbiotic cooperation between ML and Operations engineers is key to maintaining highly accurate ML models for anomaly detection**



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